



### Whistleblowing Policy for Structured Invest S.A.

In line with the UniCredit Group Whistleblowing Policy (UC-2023-065) adopted by the Conducting Officer and the Board of Directors of Structured Invest S.A.

November 2024





### Scope, Risks and Regulations

Scope	The Group is committed to fostering a corporate culture based on ethical behavior and good corporate governance, thereby promoting a corporate environment in which Employees and Third Parties are encouraged to make reports of Unacceptable Conduct within the Group, and for this reason recognizes the importance of a Rule governing such reports (the "Global Whistleblowing Policy"). This rule defines appropriate communication channels for the receipt, analysis and use of reports of Unacceptable Conduct within the Group.
Covered risks	
(according to Group Risk Taxonomy)	Compliance risk
Covered external regulation requirements	European Directive 2019/1937 Luxembourg Law of 16 May 2023 transposing the Directive (EU) 2019/1937 of the European Parliament and of the Council of 23 October 2019on the protection of persons who report violations of Union law Circular CSSF 18/698 CSSF FAQ on Whistleblowing "Reporting of Breaches of Financial Sector Regulations to the CSSF"



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#### POLICY REQUIREMENT AND PURPOSE 1

The purpose of this Rule is to promote a corporate environment where Employees and Third Parties are encouraged to make Reports on Unacceptable Conduct within the Group in recognition of their significant contribution to self-correction and excellence.

This Policy should be read in conjunction with the "Global Policy - Code of Conduct" and the "Global Policy - Policy against Harassment, Sexual Misconduct, Bullving and Retaliation", as implemented in each Legal Entity.

Unacceptable Conducts refer to any action and/or omission in a work-related context or impacting it, that is or could be harmful to or jeopardize the Group and/or its Employees, including conduct that is:

- Illegal, unfair or unethical;
- A breach of laws and regulations, including but not limited to EU Union laws; or
- A failure to comply with internal rules.

This Rule defines adequate communication channels for the receipt, analysis and use of Reports of Unacceptable Conduct within the Group.

#### 2 APPLICABILITY AND SCOPE

The Group respects - and all Employees and all Third Parties are required to respect - all applicable international, national, and local laws and regulations. There may be countries where Group's standards and requirements may exceed the requirements of that jurisdiction. There may also be behaviors UniCredit Group prohibits irrespective of whether or not these behaviors are prohibited by law. The Group will enforce the highest standards under this Policy irrespective of whether or not the reported behavior is prohibited by law.

This Policy applies to all Group Legal Entities including all Third Parties (e.g. when entering into a relationship, the written agreement with a Third party should include also a whistleblowing clause). This Policy applies to all matters or alleged matters reported under Group Policies and not only, among which are the following:

- Bribery and corruption;
- Money Laundering;
- Violation of Financial Sanctions:
- Unethical or unprofessional business conduct:
- Violation of anti-trust laws:
- Insider trading and/or market manipulation;
- facilitation of fraud or tax evasion also for clients and Third Parties;
- Harassment:
- Sexual misconduct;
- Bullying;
- Incorrect adherence to the principles of Diversity and inclusion;
- ➤ Fraud:
- Misuse of confidential customer and Company data;
- Violations of local laws and regulations;
- Non-compliance with Group policies and procedures;
- Violation of the Code of Ethics and/or other Codes of Conduct;
- Other illegal or improper practices or behaviors.

Structured Invest S.A. ("SI" or the "Legal Entity") as UniCredit Group entity, has to comply with the Group Whistleblowing framework taking into consideration the business activities and set-up of the Legal Entity.

In addition, Structured Invest S.A., as Luxembourgish authorized Management Company pursuant to chapter 15 of the Law of 17 December 2010 and Alternative Investment Fund Manager according to Article 5 of the law of 12 July 2013 has to respect the Luxembourgish regulatory requirements which are among others

- the Luxembourg Law of 16 May 2023 transposing the Directive (EU) 2019/1937 of the European Parliament and of the Council of 23 October 2019on the protection of persons who report violations of Union law
- the CSSF Circular 18/698 and
- the CSSF FAQ on Whistleblowing "Reporting of Breaches of Financial Sector Regulations to the CSSF".

	Minimum Requirements	Owner
Identification of the Responsible of the internal system for reporting violations	The local Compliance identifies the <b>Responsible of the internal</b> <b>system for reporting violations</b> ("Whistleblower's Champion"), usually a reference person of Compliance function. He/she has the role of ensuring and overseeing the integrity, independence and effectiveness of the Legal Entity's whistleblowing policies and procedures. The Whistleblower's Champion has a level of authority and independence within the Legal Entity, and he can access all information and personal data referred to the whistleblowing. In case of conflict of interest, the function that receives the Whistleblowing instead of Compliance (for example Internal Audit or P&C), must promptly inform the local Whistleblower Champion for the registration of the WB and, as soon as the case is concluded, it must inform the WB Champion on the outcome of the investigation and any proposed action. If the reported person is the WB Champion, it is necessary to send the Report to the Head of Competence Line (usually the Head of Local Compliance function) who will have to take in charge the registration of the Whistleblowing.	Local Compliance function
Set up of Whistleblowing Managerial Forum	<ul> <li>Each Legal Entity sets up a Whistleblowing Managerial Forum usually composed by:</li> <li>Head of Local Compliance</li> <li>Head of Local People &amp; Culture</li> <li>Head of Local Risk Management</li> <li>Head of Local Internal Audit<sup>1</sup></li> </ul>	Compliance function

#### 3 MINIMUM GOVERNANCE REQUIREMENTS

<sup>&</sup>lt;sup>1</sup> Internal Audit is a permanent guest and without voting right



	<ul> <li>The Whistleblowing Managerial Forum:</li> <li>periodically monitors main trends, indicators and actions aimed at enhancing awareness on the process and culture of reporting misconducts;</li> <li>must be timely involved in case of Serious report.</li> <li>At Group Level the Whistleblowing Managerial Forum is: <ul> <li>convened quarterly by the Chief Compliance Officer to review indicators and trend analyses prepared based on Whistleblowing reports received at the UniCredit Group level;</li> </ul> </li> </ul>	
	<ul> <li>timely involved in case of serious report, also if they are received by Subsidiaries.</li> </ul>	
Set up of Whistleblowing Working Group <sup>2</sup>	<ul> <li>Each Legal Entity sets up the "Whistleblowing Working Group" composed by two or more of the following individuals<sup>3</sup>:</li> <li>Head of People &amp; Culture<sup>4</sup>;</li> <li>Head of Anti-Corruption;</li> <li>Head of Anti-Financial Crime;</li> <li>Head of Security;</li> <li>Head of Security;</li> <li>Head of Risk Management;</li> <li>Any other person nominated by competent Corporate Bodies.</li> <li>The President of the Supervisory Body is involved when the Group Company is subject to Italian L.D. no. 231/2001 and the Report is referring to a breach of the Organizational Model implemented as per the mentioned L.D. or to a crime contemplated by such L.D.<sup>5</sup></li> <li>The Whistleblowing Working Group has the goal to: <ul> <li>analyze the report received in order to verify its admissibility. This means that such report shall be related to an unacceptable conduct in accordance with the Whistleblowing Global Policy and with the Internal Regulation;</li> <li>verify that such report has sufficient elements in order to start an investigation. In case of positive evaluation, it Identifies the appropriate function to carry out the investigation. In case of lack of relevant elements or if there is no sufficient information to start an investigation, it should archive the report.</li> </ul> </li> </ul>	Local Compliance function
Annual Reporting	The Whistleblower's Champion prepares an Annual Report of the proper functioning on the Internal Whistleblowing system,	Whistleblower's Champion

<sup>&</sup>lt;sup>2</sup> The members of the Whistleblowing Working Group and the Members of the WB Managerial Forum may be coincident

<sup>&</sup>lt;sup>3</sup> To preserve objectivity in the evaluation of the Report, Members of the Whistleblowing Working Group must represent at least two different Competence Lines.

<sup>&</sup>lt;sup>4</sup> With respect to the Head of P&C there may be local restrictions, such as in Spain.

<sup>&</sup>lt;sup>5</sup> About Italian Legal Entities, if a report refers to any breach of the Organizational Model implemented as per Legislative Decree no. 231/2001 or refers to a crime under such Legislative Decree, the Report could be directly submitted to the Supervisory Body.



	highlighting the results of the activities carried out and of the	
	controls performed on the respect of confidentiality and non- retaliation principles. The <b>Whistleblowing Annual Report</b> is approved by the Corporate Bodies and <b>made available to the staff of each Legal</b> <b>Entity.</b>	
Reporting to UC S.p.A.	Each Legal Entity will send to the nominated person of UniCredit SpA the <b>quarterly report</b> showing, on an anonymous basis, cases, metrics and trends of the whistleblowing received in the referring period.	Local Compliance function
Protection measures for involved persons in Whistleblowing process	<ul> <li>Requirements on Protection measures:</li> <li>UniCredit Group grants the protection<sup>6</sup> of the whistleblower and of the witness against any form of retaliation, including threats of retaliation and attempts of retaliation, discrimination or penalization as a result of having made the Report in good faith.</li> <li>Any act of retaliation or discrimination against the whistleblower and the witness is forbidden and, if ascertained, it may lead to a disciplinary proceeding against the responsible individual and it could lead to sanctions and criminal proceeding by Authorities according to local laws<sup>7</sup>.</li> <li>The Employee who reports or witnesses the existence of an Unacceptable Conduct is entitled to request that the Group Legal Entity relocates him/her to a different department and, when necessary, to provide independent counselling for any distress caused by the Report. The Group grants the fulfillment of such requests wherever it is reasonably practical and justified to do so.</li> <li>UniCredit Group ensures that the person reporting the misconduct is not adversely affected in terms of work assignments or other work-related activities as a consequence.</li> <li>UniCredit Group ensures the confidentiality of the personal information of the whistleblower, of the witness and of the concerned person (natural or legal person who is referred to in the Report or disclosure as a person to whom the breach is attributed or with which he/she is associated) in all phases of the reporting procedure. The Group will maintain the confidentiality of whistleblower, on the sessential for the defense of the Concerned Person); or</li> <li>the disclosure is necessary to prevent or lessen a serious threat to a person's health or safety.</li> </ul>	Local competent Function

<sup>&</sup>lt;sup>6</sup> The measures for the protection of the Whistleblowers shall also apply, where relevant, to: (a) facilitators, who are persons assisting the Whistleblower in the reporting procedure; (b) third persons who are connected with the reporting persons and who could suffer retaliation in a work-related context, such as colleagues or relatives of the reporting persons; and (c) legal entities that the reporting persons own, work for or are otherwise connected with in a work-related context.

<sup>&</sup>lt;sup>7</sup> Member States, in accordance with national law, shall take additional measures to ensure that remedies and full compensation are provided for damage suffered by persons.



Sanctions measures	Unauthorized disclosure of the identity of the whistleblower, the witness or the concerned person (or information from which their identity could be inferred), will be regarded as a breach of this Rule and <b>sanctions laid down</b> against those who violate the protection measures. Any action aimed to illegally uncover the identity of a whistleblower, of a witness or of a concerned person, is considered a breach of this Policy and is subject to relevant disciplinary proceedings and it could lead to <b>sanctions by</b> <b>Authorities</b> .	Local competent function and/or local Authority
Record keeping and data protection	These records must be <b>stored securely</b> by the nominated person in a material and/or electronic repository in compliance with the rules in force within the Group on the classification and handling of the confidential information and in compliance with relevant local laws and regulations. These records may be stored in Compliance and in any functions involved in any investigation and must be accessed only by the Employees that based on their role have to access to the records. Only information that is required to be stored by applicable local law or by internal rules of the Group Company, will be retained. The Legal Entities may establish <b>record retention times related</b> <b>to the severity of the report</b> (e.g. 2 years for not -serious cases and 5 years for serious cases).	Local competent function
	Personal data not useful for the processing of the report must be immediately delated In compliance with local law or by internal rules, whistleblower, concerned person and any witness have the right to obtain a confirmation in case there is a personal data processing regarding him/her and can therefore ask for any adjustment, integration, update or cancellation if the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed.	
Training and communication	The Group undertakes to provide <b>up to date, mandatory training</b> on whistleblowing to all Employees which outlines the relevant procedures to follow, and the potential consequences should misconduct occur.	Local competent function

### 4 PROCESS VALUE CHAIN

The Whistleblowing process should consider the following:

- Management of Internal and external Reports of unacceptable conduct submitted
- Investigation of internal report
- Outcome of the investigation of internal report

Please refer to the Annex 1 for the schematic representation of the whistleblowing process.





#### Management of Internal and External Reports of unacceptable conduct submitted 4.1

#### 4.1.1 Internal reports

	Operational Requirements	Owner
Report submission	If an Employee or a Third Party believes that an Unacceptable Conduct has occurred <u>or it is</u> <u>likely to occur</u> , he/she should <b>report it to the</b> <b>head of Compliance</b> <sup>8</sup> of his/her Group Company (or, in case of <b>absence of a</b> <b>Compliance function, to the head of</b> <b>Internal Audit</b> ) <sup>9</sup> . In case a Report refers to the previous mentioned persons, an Employee or Third Party should directly inform the Top Management <sup>10</sup> of his/her Group Company or the Chief Compliance Officer of UniCredit S.p.A. If Employees or Third Party have any doubts as to whether conduct is an unacceptable one, they may informally discuss the matter with their manager or with the local Compliance, who will treat such discussion confidential.	Employee or a Third Party
	If a Report is sent to a function different from Compliance, such function shall forward it – with most urgency and confidentiality – to Compliance. This is independent from the whistleblowing channels used and/or the type of Report received (anonymous or not anonymous). Should a Report relate to a fraud and if the Report is received directly by the Security Function or Fraud Prevention Function of the Legal Entity, such function will handle the Report in accordance with its internal rules (e,g, GOR 1890- Corporate Internal Investigations), while promptly informing the Compliance function.	<i>Local function that receives the report (different from compliance)</i>
Whistleblowing channels for report submission	Reports can be sent by the Employee or the Third Party either <b>indicating his/her identity</b> <b>or anonymously through</b> the <b>whistleblowing channels</b> put in place by the	Employee or a Third Party

<sup>&</sup>lt;sup>8</sup> With regard to Italian Legal Entities, if a Report refers to any breach of the Organizational Model implemented as per Legislative decree n. 231/2001 or refers to a crime under such Legislative Decree, the Report could be directly submitted to the Supervisory Body.

<sup>&</sup>lt;sup>9</sup> In any case, in the absence of a Compliance function and an Internal Audit function, the Report has to be addressed to other function/person having the independence/hierarchical level able to grant the correct execution of the process set out in this Global Policy.

<sup>&</sup>lt;sup>10</sup> "Top Management" means e.g. Group Executive Committee Members, where applicable, or members of the Management Board.



	Company. The channels guarantee the confidentiality of the identity of the whistleblower unless the whistleblower agreed to the disclosure of his/her identity. The Reports could be sent: • by phone; • on a dedicated website <sup>11</sup> ; • by an email address; • in paper form to a specific address • by physical meeting <sup>12</sup> . It is not mandatory to make all the above channels available at the same time, but in any case at least one that allows anonymous reporting	
	For <b>Structured Invest S.A.</b> : The UniCredit Group offers a whistleblowing system called "SpeakUp !". As Structured Invest S.A. is not part of the "SpeakUp !" system installation, Structured Invest S.A. has put in place an email address <u>whistleblowingsi.uib.lu@unicredit.eu</u> and a key locked and secured "SpeakUp !" box, accessible for each Employee whereas Reports can be deposited. The owner of the key is the person responsible for the permanent Compliance function of SI, in charge to check at least weekly if reports are deposited.	
Information to the Whistleblowing Working group	Once a Report is received, the Head of Compliance, or the person nominated to deal with the whistleblowing report (the "nominated person"), will promptly inform the " <b>Whistleblowing Working Group</b> ")	Head of Compliance, or the Compliance person nominated to deal with the whistleblowing report (the "nominated person")
Report's Preliminary evaluation	The Head of Compliance, or the "nominated person", and the Whistleblowing Working group will make a preliminary evaluation of the Report. If the report should be classified as "serious case" it will follow the detail process as defined in annex 1. In the event that a Report refers to one of the WB Working Group members, that member will be excluded from participating in the review of the report received to avoid conflicts of interest, If, in the Whistleblowing working group's opinion, an Employee or a Third Party makes a Report other than in Good Faith, such	Head of Compliance, or the "nominated person" and the Whistleblowing Working group

<sup>11</sup> The website allows to write a message or record it (e.g. many UC LEs adopted a Speak Up tool managed by an external provider) <sup>12</sup> In case of physical meeting and/or unrecorded telephone every LE shall ensure, with the consent of the reporting person, a complete and accurate minutes of the meeting / phone call that shall be submitted for approval to the whistleblower.



	conduct will be treated seriously and may lead to disciplinary and/or legal actions.	
"Investigator" appointment	If the Whistleblowing working group believes that there is sufficient evidence of Unacceptable Conduct to establish a reasonable basis for an investigation, will appoint a person/function in charge of such investigation (hereinafter, the "Investigator") according to the specific matter reported	Whistleblowing Working group
Information to Internal Audit	In the case of Reports concerning particularly serious situations ("Serious cases") it will inform the head of Internal Audit on the start of an investigation.	Whistleblowing Working group
Whistleblower's notification	All Reports, both oral or in writing, will be taken into serious consideration by the Group and the Compliance function has to send an acknowledgment of receipt of the Report to the whistleblower within no more than seven days receipt. If there is not sufficient evidence of Unacceptable Conduct, the whistleblower will be informed of the decision.	Compliance function

It should be noted that the Group prefers Named Reports, since:

- It is more difficult to investigate the concern if people cannot ask follow-up questions;
- It is more difficult to organize the protection of the whistleblower; and
- it is more difficult to give feedback on the result of the investigation to the whistleblower.

Reports are accepted in English or in local language.

Should Employees or a Third Party consider that a Report is not being taken seriously within their Group Company, then they should contact the Head of Compliance of their direct Holding Company or the Chief Compliance Officer of UniCredit or the "nominated person".

#### **Exception**

If a Report falls under scope of the **Global Complaint Policy** and it is not explicitly labeled as whistleblowing report, it shall be processed in the complaints handling process.

#### 4.1.2 External Reports of unacceptable conduct

In each country, local competent Authorities could activate dedicated Whistleblowing reporting channels. The European Directive 2019/1937 provides that Whistleblowers may provide information on violations using external channels, after using internal whistleblowing channels, or by reporting directly through external whistleblowing channels, if the conditions provided for by local laws are observed. The whistleblower can also contact the local competent Authority especially when he/she considers that a Report will/is not be/being taken seriously within the Group.

## Structured Invest Member of Structured Invest

For this reason, each LEs shall provide to employees and third parties clear and easily accessible information regarding the procedures and topics for reporting externally to the local competent authorities and, where relevant, to institutions, bodies, offices or agencies of the European Union (e.g. on local institutional website).

However, the Employees and Third Party are invited to use the internal UniCredit Group reporting channels first.

The Employees and Third Party may also choose to make a "public disclosure," making information about violations publicly available through the press or electronic media or otherwise through means of distribution capable of reaching a large number of people.<sup>13</sup>

#### For Structured Invest S.A.:

Reports should be submitted using one of the following channels:

- by email to the following address: whistleblowingsi.uib.lu@unicredit.eu
- by sending a written report to:

Structured Invest S.A.

Chief Compliance Officer

8-10, rue Jean Monnet

L-2180 Luxembourg.

Under certain circumstances, CSSF, the Luxembourg local supervisory authority, gives the possibility to report unacceptable conduct via the whistleblowing channel of the CSSF via

- e-mail to whistleblowing@cssf.lu or
- telephone number +352 2625 1 2757

For more details, CSSF issued a CSSF FAQ on Whistleblowing "Reporting of Breaches of Financial Sector Regulations to the CSSF.

#### 4.2 Investigation of internal reports

	Operational Requirements	Owner
Fairness and impartiality	Where required by local law, the investigator may <b>made aware</b> the people who may be affected by the investigation and may	Investigator

<sup>13</sup> A person who makes a public disclosure shall qualify for protection under the Whistleblowing Directive if any of the following conditions is fulfilled:

<sup>(</sup>a) the person first reported internally and externally, or directly externally in accordance with what disposed into Directive, but no appropriate action was taken in response to the report within the timeframe identified into Directive or

<sup>(</sup>b) the person has reasonable grounds to believe that:

<sup>(</sup>i) the breach may constitute an imminent or manifest danger to the public interest, such as where there is an emergency situation or a risk of irreversible damage; or

<sup>(</sup>ii) in the case of external reporting, there is a risk of retaliation or there is a low prospect of the breach being effectively addressed, due to the particular circumstances of the case, such as those where evidence may be concealed or destroyed or where an authority may be in collusion with the perpetrator of the breach or involved in the breach.



	made aware of evidence against them and have the opportunity to put their case.	
Involvement and support	The investigator may decide, for <b>assisting</b> in carrying out the necessary checks/investigation, to propose the <b>appointment of the Internal Audit function or another controls function</b> <sup>14</sup> . Any produced report will be classified as "restricted", which, in accordance with the internal rule on the classification of information of the competence line Internal Audit, corresponds to the maximum level of confidentiality	Investigator
Advice and assistance	May obtain <b>specialist advice</b> (for example external legal advice or internal advice from specialist groups) on matters outside its expertise.	Investigator
Appropriateness and confidentiality	Must ensure that the investigation is carried out with <b>due care</b> <b>and appropriate speed, respecting confidentiality</b> . <b>Serious Reports</b> , even if anonymous, have to be managed and escalated <b>timely and in a confidential</b> way according to the specific Group process that ensures Top Management involvement of the Group Company and of UniCredit S.p.A. in the analyses, action plan definition and on investigation results, recommendations and monitoring (as defined in Annex 1).	Investigator
Concerned person and whistleblower's Update	To the extent permitted by local law, Group Legal Entity must <b>update both the concerned person and the whistleblower</b> about the development of the investigation.	Investigator and Compliance Function

#### 4.3 Outcome of the investigation of internal report

	Operational Requirements	Owner
Report submission after investigation	Once the investigation has been completed, the Report will be <b>submitted</b> to the <b>Whistleblowing Working Group</b> and managed as described in Annex 1.	Investigator
Investigation Report contents	<ul> <li>The report should:</li> <li>Summarize the conduct of the investigation and the evidences;</li> <li>Draw conclusions about the extent of any non-compliance;</li> <li>Provide recommendations and suggest actions to remedy the non-compliance, which aim to ensure that it does not recur in the future<sup>15</sup></li> </ul>	Investigator

<sup>&</sup>lt;sup>14</sup> The Internal Audit function has the right - in the event of disagreement or lack of resources - not to accept the assignment, in accordance with the rules in force within the Group. In such a case the Investigator/function responsible for carrying out the investigation will consider whether to escalate the matter to the attention of the competent corporate bodies. If the assignment has been accepted, the Internal Audit function, will operate independently and according to their standard approach and objectives, which are shared with the Head of Compliance.

<sup>&</sup>lt;sup>15</sup> The investigation and the analysis underlying the outcomes must be duly traceable.



Recommendations and Disciplinary actions (if any)	The Whistleblowing working group may make <b>recommendations</b> including whether it is necessary to take <b>disciplinary action</b> . In any case, <b>People &amp; Culture will be the ultimate body to handle any disciplinary actions</b> .	Whistleblowing working group and People & Culture (in case of disciplinary actions)	
	It should be noted that an Employee who has committed or is involved in Unacceptable Conduct will not be immune from possible disciplinary action merely because he has reported his own or others' Unacceptable Conduct in accordance with this Rule. However, such circumstance may be taken into <u>consideration in the assessment of any disciplinary actions to be adopted.</u>		
Follow – up	The whistleblower will receive <b>feedback</b> about the follow-up to the Report, within <b>three months from the</b> <b>acknowledgment</b> of receipt of it <b>or</b> , if no acknowledgement was sent to the reporting person, <b>three months from the</b> <b>expiry of the seven-day period after the report was made</b> .	Local Compliance Function	





#### 5 <u>REFERENCES</u>

Definitions and acronyms	Concerned Person	A natural or legal person who is referred to in the report or public disclosure as a person to whom the breach is attributed or with whom that person is associated.
	Corporate Bodies	Board of Directors, Board of Auditors, O.d.V. (in Italy) and IC&RC.
	Employees	All persons linked to UniCredit S.p.A. and to Legal Entities through an employment contract
	Group	The Group, composed of UniCredit S.p.A. and of the Group Legal Entities.
	Legal Entity	Legal Entity directly or indirectly controlled by UniCredit S.p.A.
	Named Report	Report that specifies the identity of the whistleblower.
	Nominated Person	An impartial person competent for following-up on the reports which may be the same person or department as the one that receives the reports and which will maintain communication with the reporting person and, where necessary, ask for further information from and provide feedback to that reporting person
	Report	The oral or written communication of information on breaches
	Report other than in Good Faith	Report that is false and unfounded, meaning to damage or cause detriment to one or more Employees or to the Group.
	Public Disclosure	The Employees and Third Party may also choose to make a "public disclosure," making information about violations publicly available through the press or electronic media or otherwise through means of distribution capable of reaching a large number of people.
	Retaliation	According to EU Directive 1937/2019, retaliation and attempts of retaliation include in particular the form of: a) suspension, lay-off, dismissal or equivalent measures; b) demotion or withholding of promotion; c) transfer of duties, change of location of place of work, reduction in wages, change in working hours; d) withholding of training; e) negative performance assessment or



Serious Whistleblowing	employment reference; f) imposition or administering of any disciplinary measure, reprimand or other penalty, including a financial penalty; g) coercion, intimidation, harassment or ostracism; h) discrimination, disadvantageous or unfair treatment; i) failure to convert a temporary employment contract into a permanent one, where the worker had legitimate expectations that he or she would be offered permanent employment; j) failure to renew, or early termination of, a temporary employment contract; k) harm, including to the person's reputation, particularly in social media, or financial loss, including loss of business and loss of income; l) blacklisting on the basis of a sector or industry-wide informal or formal agreement, which may entail that the person will not, in the future, find employment in the sector or industry; m) early termination or cancellation of a contract for goods or services; n) cancellation of a licence or permit; o) psychiatric or medical referrals. A Whistleblowing can be classified as Serious when: (i) the person allegedly accused of an unacceptable conduct has relevant Top Management position (e.g. GEC -2 and above, local CEOs or Foreign Branch Managers) or (ii) it refers to a sensitive process (e.g., AML procedures) or (iii) it has been addressed to a Supervisory Authority, a Tax Authority, a Judicial Authority and Media or (iv) it is related to an unacceptable conduct assessed as serious by Whistleblowing Working Group (e.g. High impact case as reputational risk).
Third Parties	<ul> <li>Individuals or legal entities linked to the company by contract such as, for example, suppliers, contractors, external consultants linked to the Company by a mandate contract, shareholders, etc.;</li> <li>Any person working under the supervision and direction of contractors, subcontractors, and suppliers;</li> <li>Former employees and former consultants/secondees;</li> <li>candidates for a job who have been involved in the recruitment process or other pre-contractual negotiations;</li> <li>volunteers and paid or unpaid trainees;</li> <li>all members of executive, strategic and control bodies, including non executive members</li> </ul>
Whistleblower	A natural person who reports or publicly discloses information on breaches acquired in the context of his or her work-related activities